

# SMS Terms & Conditions

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Effective Date: 6/22/2026

Company Name: Skill Creations, Inc.

## 1. Program Description

Skill Creations, Inc. provides SMS communications to support individuals with developmental disabilities and their families. Messages may include appointment reminders, scheduling updates, service notifications, and general care-related communications. SMS is used for informational and service-related purposes only.

## 2. Opt-In Consent

By providing your mobile phone number and opting in, you agree to receive SMS messages from Skill Creations, Inc. Consent is voluntary and not required to receive services. Messages may be sent using automated technology.

## 3. Message Frequency

Message frequency will vary depending on your services, needs, and interaction with Skill Creations, Inc., but will not exceed 5–9 messages per day unless triggered by a notification event.

## 4. Message & Data Rates

Standard message and data rates may apply based on your mobile carrier and service plan. Skill Creations, Inc. is not responsible for any charges incurred.

## 5. Opt-Out Instructions

You may opt out of SMS communications at any time by replying STOP to any message. After opting out, you will receive a confirmation message and you will no longer receive SMS communications unless you opt in again.

## 6. Help Instructions

For assistance, reply HELP to any message or contact us directly using the information provided below.

## **7. Privacy**

Your privacy is important to us. Information collected through SMS communications is handled in accordance with our SMS Privacy Policy. Please refer to the policy for more details. [Insert Link to Privacy Policy]

## **8. Healthcare Communication Disclaimer**

SMS messaging is not a fully secure communication method. We limit sensitive or protected health information (PHI) in text messages. For private or detailed health matters, we may use alternative secure communication channels.

## **9. Supported Carriers**

SMS services are supported by most major U.S. carriers; however, delivery is not guaranteed and may be affected by carrier restrictions, network issues, or device compatibility. Skill Creations, Inc. is not liable for delayed or undelivered messages.

## **10. Eligibility & Consent Authority**

By opting in, you confirm that you are the authorized user of the mobile number provided or you are a parent, legal guardian, or authorized representative of the individual receiving services.

## **11. Changes to Terms**

Skill Creations, Inc. may update these Terms & Conditions at any time. Updates will be posted with a revised effective date.

## **12. Contact Information**

Skill Creations, Inc.

Email: [info@skillcreations.com](mailto:info@skillcreations.com)

Phone: 919-734-7398

Address: 2105 Royall Avenue, Goldsboro, NC 27534

## **Compliance Statement**

Message frequency varies. Message and data rates may apply. Reply STOP to opt out, HELP for help.