# SMS Terms & Conditions

Effective Date: 6/22/2026

Company Name: Skill Creations, Inc.

## 1. Program Description

Skill Creations, Inc. provides SMS communications to support individuals with developmental disabilities and their families. Messages may include appointment reminders, scheduling updates, service notifications, and general care-related communications. SMS is used for informational and service-related purposes only.

## 2. Opt-In Consent

By providing your mobile phone number and opting in, you agree to receive SMS messages from Skill Creations, Inc. Consent is voluntary and not required to receive services. Messages may be sent using automated technology. To join our SMS program, you may opt in through the following method, in compliance with the 2026 CTIA Guidelines: In-Person Paper Form: Sign or complete a paper intake form that includes a dedicated section with clear language outlining SMS consent

## 3. Message Frequency

Message frequency will vary depending on your services, needs, and interaction with Skill Creations, Inc., but will not exceed 5–9 messages per day unless triggered by a notification event.

## 4. Message & Data Rates

Standard message and data rates may apply based on your mobile carrier and service plan. Skill Creations, Inc. is not responsible for any charges incurred.

## 5. Opt-Out Instructions

You may opt out of SMS communications at any time by replying STOP to any message. After opting out, you will receive a confirmation message and you will no longer receive SMS communications unless you opt in again.

## 6. Help Instructions

For assistance, reply HELP to any message or contact us directly using the information provided below.

## 7. Privacy

Your privacy is important to us. Information collected through SMS communications is handled in accordance with our SMS Privacy Policy. Please refer to the policy for more details.

## 8. Healthcare Communication Disclaimer

SMS messaging is not a fully secure communication method. We limit sensitive or protected health information (PHI) in text messages. For private or detailed health matters, we may use alternative secure communication channels.

## 9. Supported Carriers

SMS services are supported by most major U.S. carriers; however, delivery is not guaranteed and may be affected by carrier restrictions, network issues, or device compatibility. Skill Creations, Inc. is not liable for delayed or undelivered messages.

## 10. Eligibility & Consent Authority

By opting in, you confirm that you are the authorized user of the mobile number provided or you are a parent, legal guardian, or authorized representative of the individual receiving services.

## 11. Changes to Terms

Skill Creations, Inc. may update these Terms & Conditions at any time. Updates will be posted with a revised effective date.

## 12. Contact Information

Skill Creations, Inc.
Email: info@skillcreations.com
Phone: 919-734-7398
Address: 2105 Royall Avenue, Goldsboro, NC 27534